



Robust Management Systems

A Practitioner's Perception

Elvin Box, Head of Kier Build's Business Improvement

“The Agenda”

“Management Systems - Why On Earth Do We Need Them?”

2. “What Are They Anyway?”

3. “How Are They Utilised In Business?”

4. “...and to bring it all together...”

On Earth Do We Need Them?"

Help Us Get 'Organised'

Underpin a 'Consistent Delivery'

Enable 'Integration'

Provide an opportunity to 'Review'

“Effective, Efficient, Learn.”

2. "What Are They Anyway?"

Quality Management System will contain six key elements:

Control of Documents

Control of Records

Internal Audits

Control of Nonconforming Product / Service

Corrective Action

Preventive Action

In addition:

Quality Policy Statement

Quality Manual

In Business?"

How the standards stack up . . .

ISO 9001

ISO 14001

OHSAS 18001

ISO 27001

Policy

Policy

Policy

Identify & Threats

Planning

Planning

Planning

Options & Treatments

Legal

Legal

Threats

Preventive Action

Emergency Preparedness & Response

Preventive Action

Preventive Action

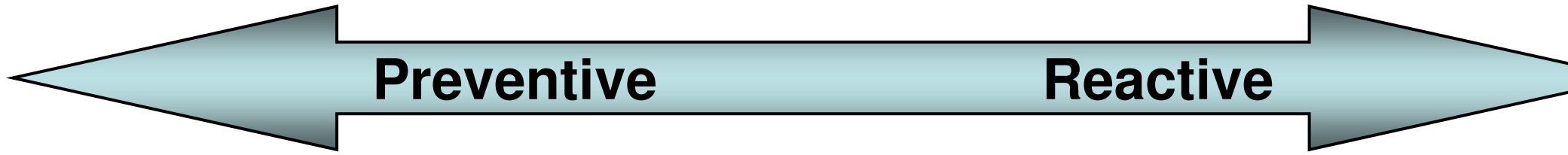
Management Review

Management Review

Management Review

Management Review

How the standards stack up ..



ISO 9001

ISO 14001

OHSAS 18001

ISO 27001

BS 25999

Business Impact Analysis

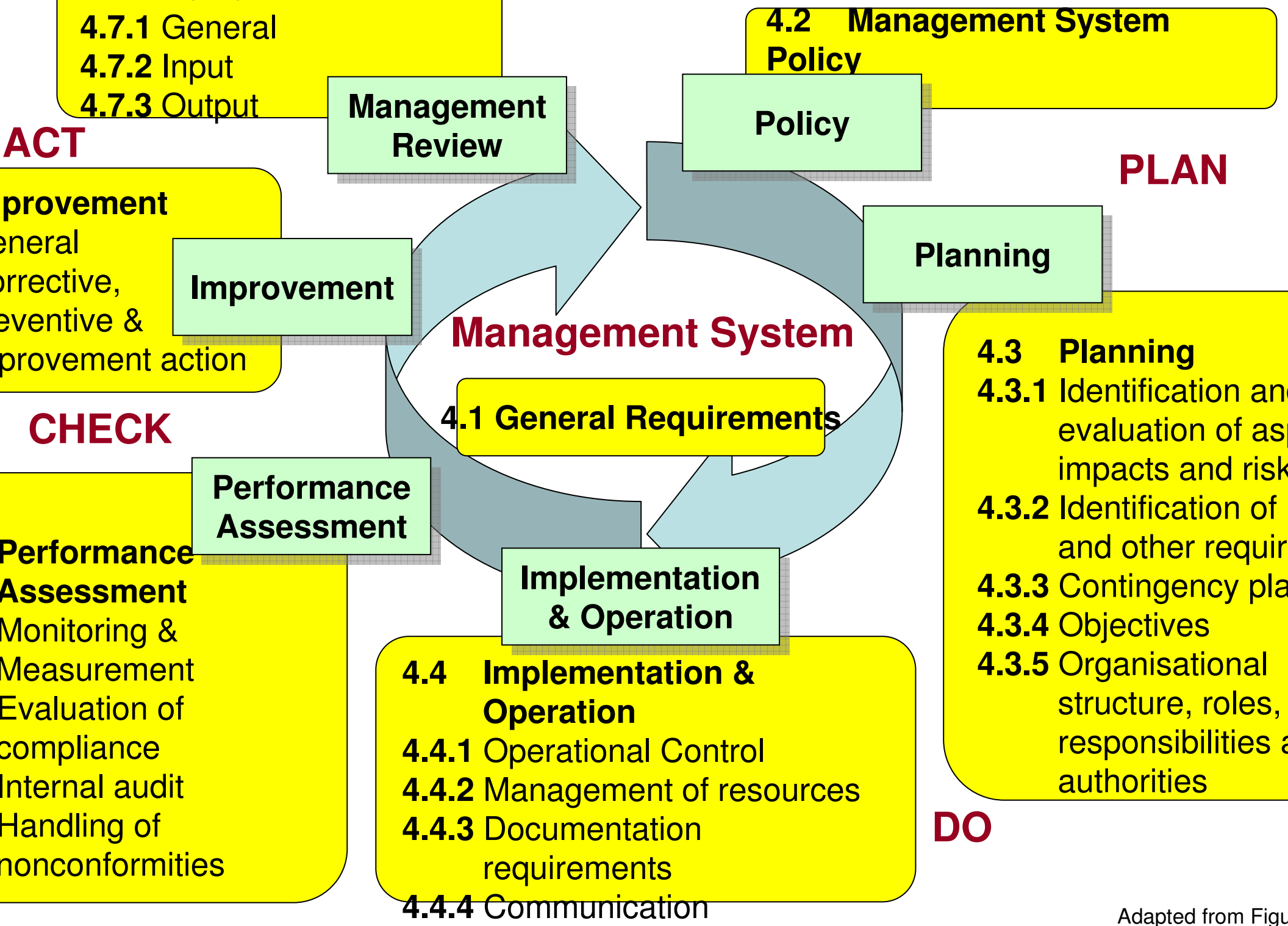
Risk Assessment

Business Continuity Strategy

Incident Response

Preventive Action

Management Review



together...”

Practitioner's Perception:

“If you want to be part of a supply chain, you have to be part of the whole process, and become an integrated member of the team.”

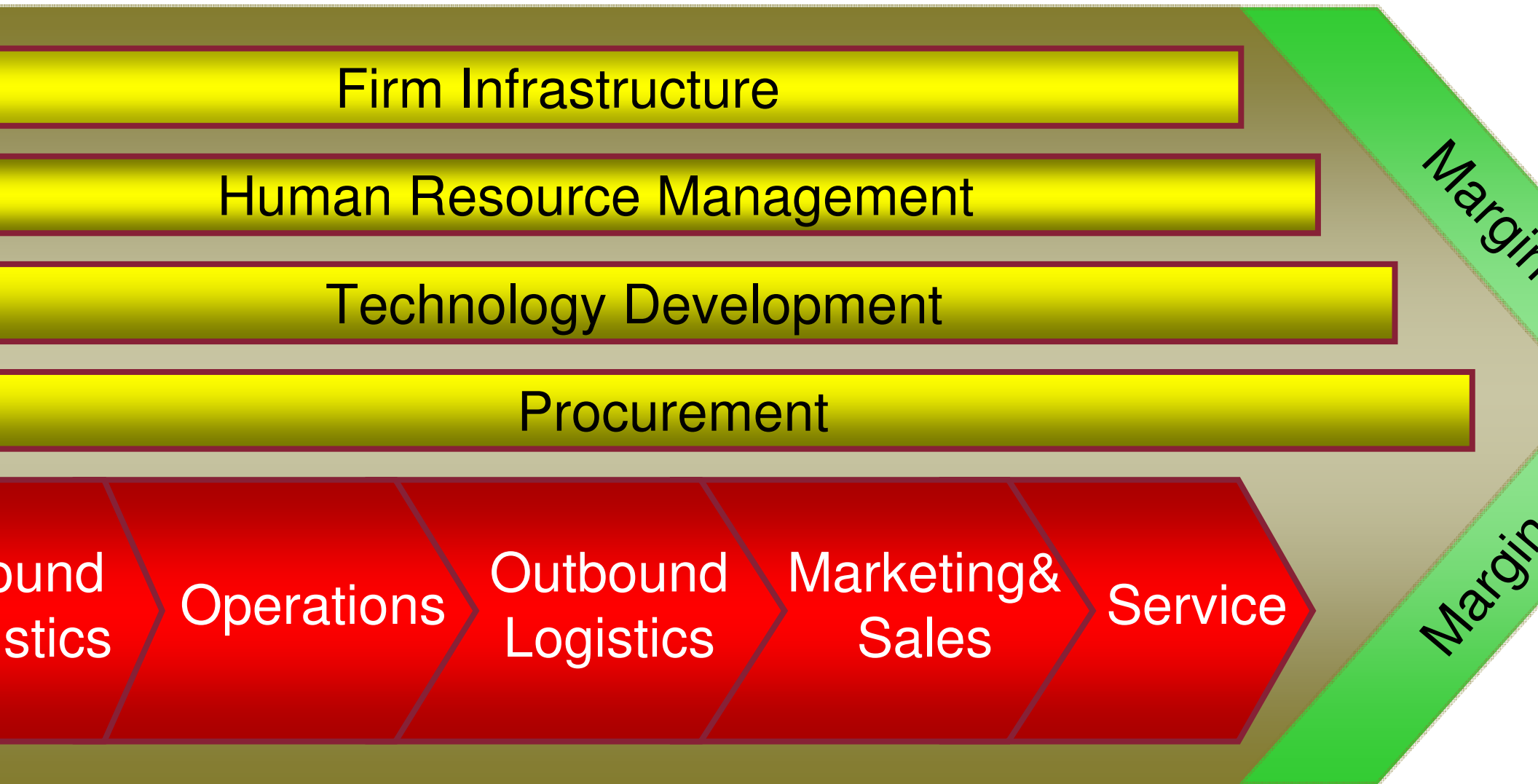
It Is Because, in a complex, chaotic world...

...we need to align ‘Interest’

...and utilise all available knowledge, skills & ability

...to optimise collaboration and integration

Value Chain



**k', the appropriate organisational culture
needs to exist...**

The Desire and belief that

getting 'Organised'

having a 'Consistent Delivery'

enabling 'Integration'

taking an opportunity to 'Review'

*will make you a more Effective, Efficient,
Learning organisation."*

Thank You. Any questions?"